

Highwoods Surgery

Mission Statement

To improve and provide high quality and compassionate healthcare to our practice population, that puts the patient's wellbeing and safety at the heart of every decision.

Vision

- We aim to work together with our patients and staff to provide best possible outcomes in a safe, respectful, and welcoming environment.
- Continue to be passionate about equality and offer a wide range of services which are inclusive.
- We aim to be a centre of Excellence for teaching and training of medical students, GP registrars and Nurses.
- Provide safe, professional, and up to date medical care using specialist expertise and the continuous development of staff skills.
- We aim to be at the forefront of modern general practice using technology smartly to improve efficiency and effectiveness.
- Work with our ICB, PCN and community to foster a culture of collaboration, both within the practice team and with other healthcare professionals, to achieve the best outcomes for our patients.
- To ensure patients have safe and timely access to services and to use NHS resources effectively to benefit the practice population.
- To adapt to change, build on achievements, and continuously learn and improve the quality of services offered.
- To maintain confidentiality at all times